



Overview

The client is an American industrial services company as well as one of the World's Largest Oil Field Services companies that has a diverse portfolio of equipment and service capabilities that span the Oil & Gas industrial value chain. They offer design, manufacturing, and service transformative technologies to help take energy forward. Microland helped the client transform their network operations, consequently, addressing the availability and scalability issues faced by their IT workforce.

Challenge

The client had acquired the Oil & Gas business of a global conglomerate to expand its capabilities and bring together industry-leading products, equipment, services, and digital solutions across the entire value chain of the Oil & Gas industry.

The digital solutions and technology of the acquired entity allowed the customer to expand its capabilities across Oil & Gas services upstream and downstream creating new sources of value for the customer and project economics through integrated infrastructure, equipment, and service offerings.

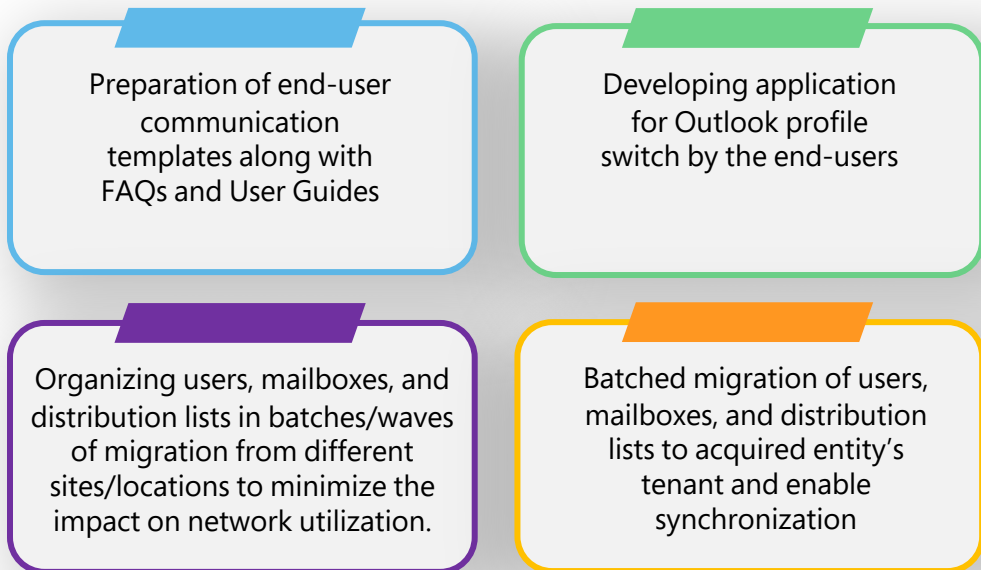
The customer's key priority was minimal impact on the business operations given that it provided services to over 1400+ oil rigs globally. Any impact on its operations could lead to a significant impact on Oil & gas mining leading to hefty fines for its end customers. The customer had also set a stringent timeline of 8 months for the integration of the two businesses.

Being an incumbent service provider of the acquired entity's parent organization, Microland was well aware of the technology estate, tools, and processes. Microland was engaged to support the customer with migrating their users across mailboxes, collaboration platforms, and data sharing platforms.

Solution

Microland was expected to migrate close to 70,000+ users, 97,000 mailboxes, 42,000+ mobile devices, and 23,000+ DLs across both the acquired and acquiring entities within 14 months.

- **Proof of Concept:** Setting up migration tools and progress dashboards for real-time tracking, and the readiness of source and destination tenants. Development, review, and approval of migration process. The stage also included security approvals of the migration process, architecture of migration environment, and compliance requirements.
- **Pilot:** This stage included migrating a pilot group of users, mailboxes, and distribution lists in batches to validate the migration processes. Identifying and remediating any issues/incidents identified during the pilot migration.
- **Velocity:**



Business Benefits Delivered

Below are the benefits derived through our assessment and due diligence-led approach with pilot projects to ensure seamless migration with minimal disruption to business productivity and user experience.

- **Improved End-User Experience** – Batchwise migration with an option for users to reschedule, and zero-error migration with tested migration templates led to enhanced user experience and minimal impact on employee productivity during and post-migration.
- **Increased Business Productivity** - Minimal Disruptions to business productivity by running PoCs and Pilot migration to identify and remediate any issues impacting the migration process. Reduced incident rates led to fewer downtime and operational issues.

Microland is "Making digital happen" – allowing technology to do more and intrude less. Our solutions for Cloud and Datacenter, Networks, Digital Workplace, Cybersecurity, and Industrial IoT make it easier for enterprises to adopt NextGen Digital infrastructure. Microlanders throughout the world ensure this embrace of digital brilliance is predictable, reliable, and stable. Incorporated in 1989 and headquartered in Bengaluru, India, Microland has more than 4,500 digital specialists across offices and delivery centers in Asia, Australia, Europe, Middle East, and North America.

For more information visit www.microland.com or email us at info@microland.com